

suiteHEART[®] Software

Service Manual

NeoSoft, LLC

NEOSOFT

NS-03-039-0019 Rev. 2
Copyright 2020 NeoSoft, LLC
All rights reserved

Manufacturer



NeoSoft, LLC
N27 W23910A Paul Road
Pewaukee, WI 53072 USA

Phone: 262-522-6120
website: www.neosoftllc.com

Sales: orders@neosoftmedical.com
Service: service@neosoftmedical.com

Table of Contents

Safety 1

- Introduction 1
- Safety Terminology 2
- Indications for Use 2
- Safety Notices 3
- Equipment Hazards 4

Overview 5

- Available Documentation 5
- Prerequisites 6

Preference Import/Export 7

- Preference Types 7
- Launching suiteHEART® Software 7
- Export Preferences 8
- Import Preferences 8
- Export Report Database 9
- Import Report Database 11
- Restore Report Database 12

Software Configuration Options 13

- suiteHEART (configured in product.properties file) 13
- suiteDXT (configured in AppSettingDB.xml file) 13
- suiteHEART (configured in system.properties file) 14
- Setting Up User Permissions 14

Safety

Introduction

To assure efficient and safe use it is essential to read this safety section and all associated topics before attempting to use the software. It is important for you to read and understand the contents of this manual before attempting to use this product. You should periodically review the procedures and safety precautions.



CAUTION: Federal Law restricts this device to sale, distribution and use by or on the order of a physician.






CAUTION: This software is limited by Federal Law to investigational use for indications not in the Indications Statement.

Safety Terminology

The terms danger, warning, and caution are used throughout this manual to point out hazards and to designate a degree or level of seriousness. Hazard is defined as a source of potential injury to a person. Familiarize yourself with the terminology descriptions listed in the following table:

Table 1: Safety Terminology

Graphic	Definition
 DANGER:	Danger is used to identify conditions or actions for which a specific hazard is known to exist which <u>will</u> cause severe personal injury, death, or substantial property damage if the instructions are ignored.
 WARNING:	Warning is used to identify conditions or actions for which a specific hazard is known to exist which <u>may</u> cause severe personal injury, death, or substantial property damage if the instructions are ignored.
 CAUTION:	Caution is used to identify conditions or actions for which a potential hazard is known to exist that will or <u>can</u> cause minor personal injury or property damage if the instructions are ignored.

Indications for Use

suiteHEART® Software is an analytical tool, which provides reproducible tools for the review and reporting of medical images. suiteHEART® Software can import medical images from a MR system and display them in a viewing area on the computer screen. The viewing area allows access to multiple studies and series of multi-slice, multi-phase images. Multi-phase sequences of images can be displayed in cine mode to facilitate visualization.



CAUTION: Data stored as a DICOM image that has been imported by an external PACS may be ignored by suiteHEART® Software.

A report input interface is also available. Measurement tools on the report interface make it possible to quickly and reliably fill out a complete clinical report of an imaging exam. Available tools include: point, distance, area, and volume measurement tools such as ejection fraction, cardiac output, end-diastolic volume, end-systolic volume, and volume flow measurements.

Semi-automatic tools are available for left ventricular contour detection, valve plane detection, vessel contour detection for flow analysis, signal intensity analysis for myocardium and infarct sizing measurement, and T2 star analysis.

The results of the measurement tools are interpreted by the physician and can be communicated to referring physicians.

When interpreted by a trained physician these tools may be useful in supporting the determination of a diagnosis.

Safety Notices



WARNING: The application assists in the analysis of the images only and does not automatically produce quantifiable results. The use and placement of quantitative measurements is at the discretion of the user. Misdiagnosis can occur if measurements are inaccurate. Measurements should only be created by a properly trained and qualified user.



WARNING: Artifacts on an image can be misinterpreted, leading to misdiagnosis. Do not use images containing artifacts for diagnosis. Analysis should only be accomplished by a properly trained and qualified user.



WARNING: Diagnosis for the wrong patient could occur if images do not contain patient name or ID. Do not use images that do not contain patient name and ID for diagnosis. Visually confirm the patient information prior to analysis.



CAUTION: Using images upon which an image filter has been applied could result in altered results. The user must exercise discretion before analyzing pixel intensity corrected images. The software will display a warning message if loading images that have been filtered.

Equipment Hazards



CAUTION: Using equipment that is damaged or has been compromised can put the patient at risk due to delay in diagnosis. Make sure that equipment is in proper working order.



CAUTION: Application runs on equipment that includes one or more hard disk drives, which may hold medical data related to patients. In some countries, such equipment may be subject to regulations concerning the processing of personal data and free circulation of such data. Release of personal data may result in legal action depending on the applicable regulatory body. It is strongly recommended that access to patient files be protected. The user is responsible for understanding the laws regulating patient information.

Overview

Available Documentation

NS-03-039-0008	suiteDXT Instructions for Use - English
NS-03-039-0009	suiteDXT Instructions for Use - French
NS-03-039-0010	suiteDXT Instructions for Use - German
NS-03-039-0011	suiteDXT Instructions for Use - Italian
NS-03-039-0012	suiteDXT Instructions for Use - Greek
NS-03-040-0009	suiteDXT Instructions for Use - Lithuanian
NS-03-040-0010	suiteDXT Instructions for Use - Spanish
NS-03-040-0011	suiteDXT Instructions for Use - Swedish
NS-03-040-0012	suiteDXT Instructions for Use - Turkish
NS-03-040-0013	suiteDXT Instructions for Use - Romanian
NS-03-040-0014	suiteDXT Instructions for Use - Dutch
NS-03-039-0018	suiteDXT DICOM Conformance Statement - English
NS-03-039-0016	suiteDXT Release Notes - All languages
NS-03-039-0003	suiteHEART® Software Instructions for Use - English
NS-03-039-0004	suiteHEART® Software Instructions for Use - French
NS-03-039-0005	suiteHEART® Software Instructions for Use -German
NS-03-039-0006	suiteHEART® Software Instructions for Use - Italian
NS-03-039-0007	suiteHEART® Software Instructions for Use - Greek
NS-03-040-0003	suiteHEART® Software Instructions for Use - Lithuanian
NS-03-040-0004	suiteHEART® Software Instructions for Use - Spanish
NS-03-040-0005	suiteHEART® Software Instructions for Use - Swedish
NS-03-040-0006	suiteHEART® Software Instructions for Use - Turkish
NS-03-040-0007	suiteHEART® Software Instructions for Use - Romanian
NS-03-040-0008	suiteHEART® Software Instructions for Use - Dutch
NS-03-039-0019	suiteHEART® Software Service Manual - English
NS-03-039-0017	suiteHEART® Software DICOM Conformance Statement - English
NS-03-039-0015	suiteHEART® Software Release Notes - All languages

- NS-01-000-0119 Software Terms and Conditions - Domestic
- NS-01-000-0193 Software Terms and Conditions - International

- NS-03-039-0013 Installation Manual - All languages

- NS-03-039-0014 suiteHEART® Remote Connectivity Addendum - All languages

Prerequisites

The suiteHEART® Software application can only be launched after suiteDXT software is installed and licensed.

In order to operate suiteHEART® Software a valid software license must be obtained. Directions for obtaining the software license are contained within the Installation Manual.

Preference Import/Export

Preference Types

- Global Settings
- Template Preferences
- Macro Preferences
- Print Preferences
- Virtual Fellow™

These preferences can be exported for use on another machine on which suiteHEART® Software is installed.



CAUTION: Importing *system* preferences will overwrite the existing preferences.

Launching suiteHEART® Software

Import and Export functions are executed within the suiteHEART® Software application.

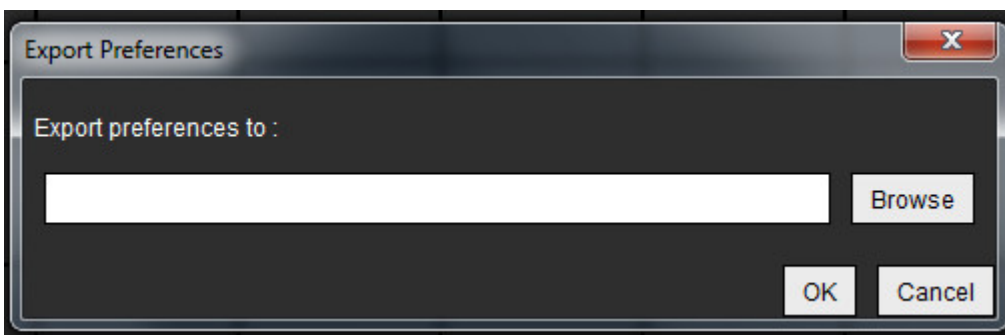
1. Launch suiteDXT via the desktop shortcut or navigate through the Microsoft Windows start menu.
2. On the Main Screen go to the Launch Application drop-down menu and select suiteHEART.
3. Follow the instructions in the remainder of this document for exporting and importing.

Export Preferences

System preferences and templates can be exported in order to be used on another machine on which the suiteHEART® Software application is installed.

1. Launch suiteHEART® Software (see page 7).
2. Select Tools > Preferences > Export Preferences.

FIGURE 1. Export Preferences Window



3. Select **Browse**, select the folder in which to place the preference file and then select **Save**.
4. Select **OK** to perform the export procedure as defined.
 - Select **Cancel** to exit the window without exporting.

Import Preferences

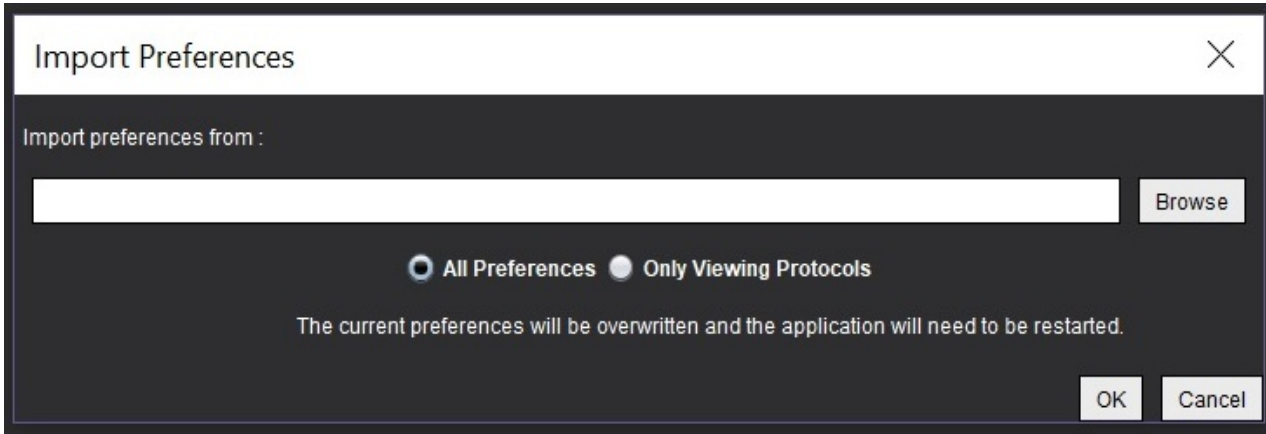
The following procedure allows you to import previously exported system and template preferences.



CAUTION: Importing *system* preferences will overwrite the existing preferences.

1. Launch suiteHEART® Software (see page 7).
2. Select **Tools > Preferences > Import Preferences**.

FIGURE 2. Import Preferences Window



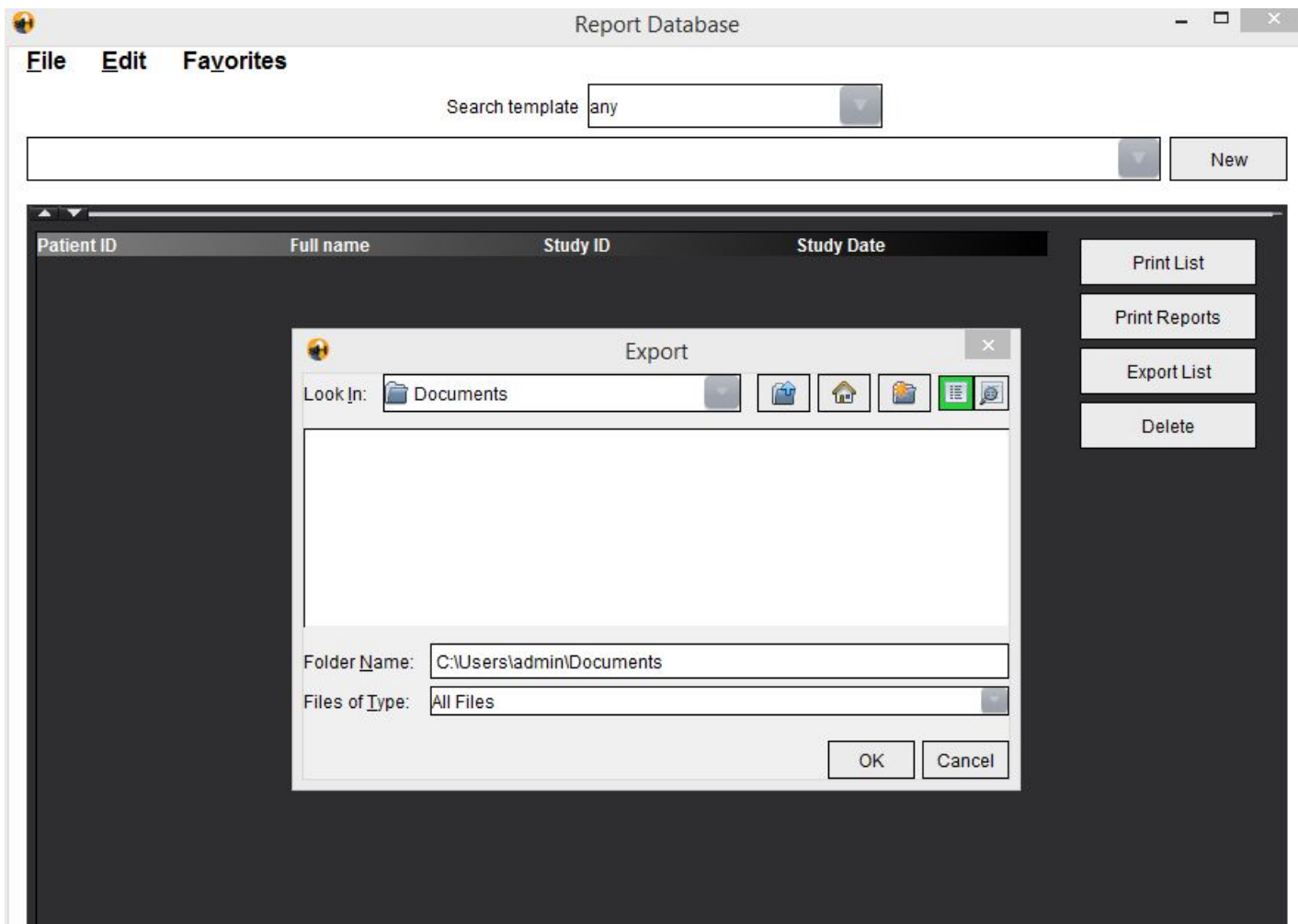
3. Select the Browse button, select the location of the preference file and then select the Open button.
4. Select **OK** to perform the import procedure as defined.
 - Select **Cancel** to exit the window without importing.
5. Restart the suiteHEART® Software application for preferences to take effect.

Export Report Database

The Report Database contains signed reports generated by suiteHEART® Software. As the database becomes larger it is advisable to archive the data.

1. Launch suiteHEART® Software (see page 7).
2. Select Tools > Report Database.
3. Select File > Export from the Report Database menu bar.

FIGURE 3. Export Window



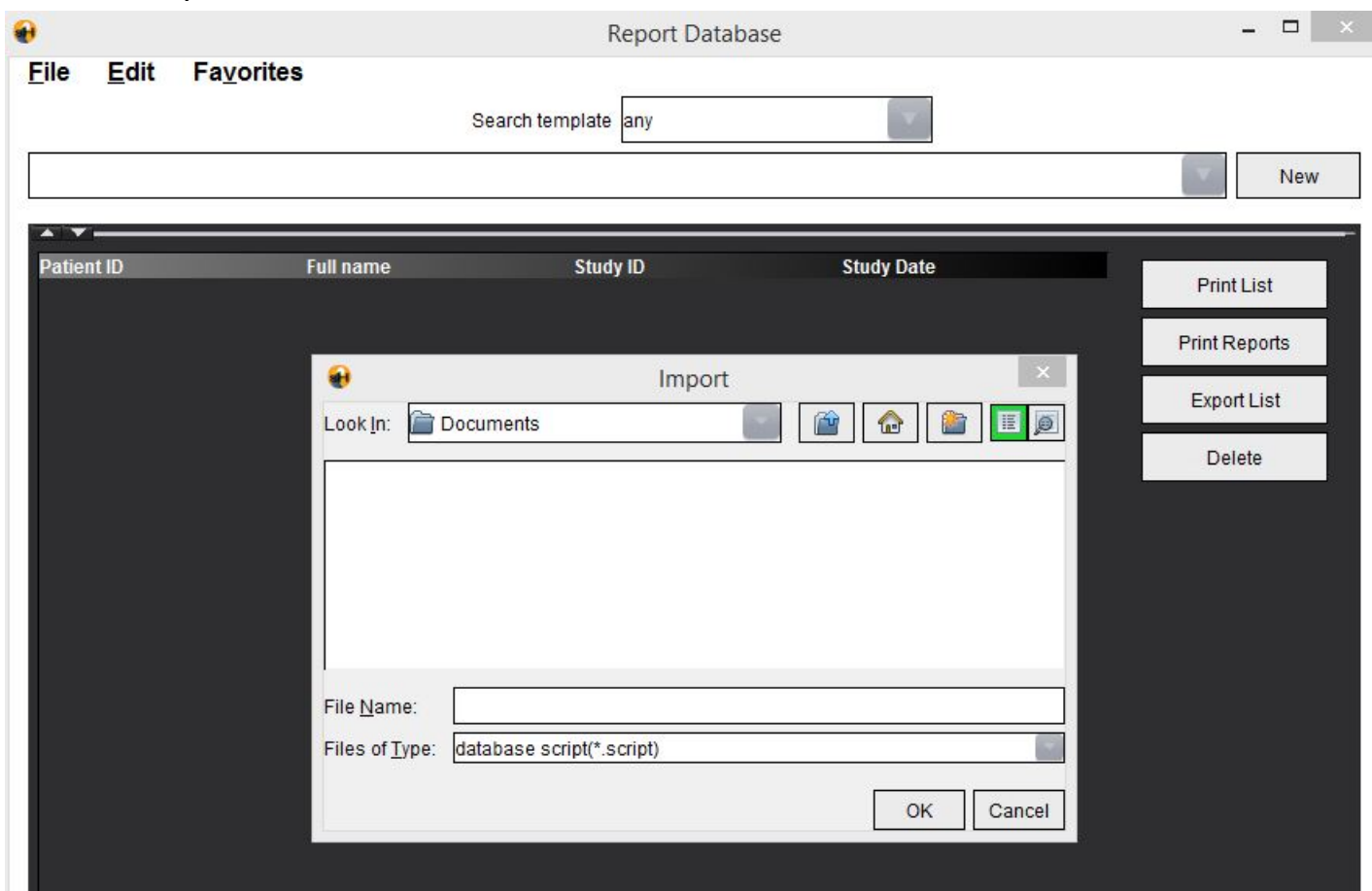
4. Select the directory to which to export the list.
5. Select **OK** to perform the export procedure as defined.
 - Select **Cancel** to exit the window without exporting.
 - If OK is selected, the export status is displayed. Data will be in a folder named "rbd_export" at the selected location.

Import Report Database

suiteHEART® Software can import a Report Database previously exported from the same or a different system. The database being imported will be merged with the existing database.

1. Launch suiteHEART® Software (see page 7).
2. Select **Tools > Report Database**.
3. Select **File > Import** from the Report Database menu bar.

FIGURE 4. Import File Browse Window



4. In the Import file browse window, navigate to the directory containing the exported Report Database.
5. Open the path rbd_export/database.
6. Select the ResearchDB.script file.
7. Select **OK** to perform the import procedure as defined.
 - Select **Cancel** to exit the window without importing.
 - If OK is selected, the import status is displayed.

Restore Report Database

In the rare circumstance when importing a Report Database is unsuccessful, the database can be manually restored.



CAUTION: This procedure should only be preformed by a service engineer or experienced user.

1. Close suiteHEART® Software, if running.
2. Navigate to the location in which the suiteHEART® Software application is stored.
 - For example: “c:/Program files/NeoSoft LLC/suiteHEART”
3. Open the resource folder and rename the database folder to database_orig.
4. Navigate to the directory in which the exported Report Database is stored and open rdb_export/database folder.
 - The database folder must contain at minimum “ReasearchDatabase.xml,” “ResearchDB.script,” and a “report” folder. If any of these three are missing, the restore will not be successful.
5. Copy the “database” folder.
6. Navigate back to where the suiteHEART® Software application is stored.
 - For example: “c:/Program files/NeoSoft LLC/suiteHEART
7. Open the “resources” folder and paste the “database” folder you copied from the exported Report Database.
8. Launch suiteHEART® Software (see page 7).
9. Select Tools > Report Database.
10. Run a query to confirm expected results are displayed.
11. If the restore was successful, delete the “database_orig” folder created in step 3.



CAUTION: Deletion of the “database_orig” folder will delete all content associated with that database.

Or

12. If the restore failed, close the suiteHEART® Software application and delete the database folder from step 7 and rename the “database_orig” folder back to “database,” and contact NeoSoft Service at service@neosoftmedical.com.

Software Configuration Options

suiteHEART (configured in product.properties file)

“SECONDARY_REPORT_FOLDER” - Use to specify a directory path in which the user wants to store an additional copy of all approved exams.

“SHIDLE_GRACE_TIMEOUT” - Use to set the length of time the user has to click on the pop-up message before shutting down the application.

“CUDA_DEVICE CAPABILITY CHECK PROPERTIES” - Use to set the video card capabilities for auto-segmentation and preprocessing.

```
MINIMUM_CUDA_CORES = 1664
MINIMUM_DEVICE_GLOBAL_MEMORY = 4096
SUPPORTED_CUDA_ARCHITECTURES = 30,35,50,52,61
```

“Cross reference threshold filter min/max” - Use to configure an orthogonal slice within an angle of 45 degrees and 135 degrees of the displayed image in the editor window.

```
THRESHOLD_MIN = 45
THRESHOLD_MAX = 135
```

“License Server IP and Port” - Use to configure the TCP/IP address and Port of the license server.

```
LICENSE_SERVER_IP=127.0.0.1
LICENSE_SERVER_PORT=5678
```

NOTE: If a change to the port is required, you must also edit the NeoSoftLicenseConfig (this file can be found where the suiteDXT application is stored).

suiteDXT (configured in AppSettingDB.xml file)

“CheckJavaVersion” - Use to check and change whether 64-bit java is on/off. Default = on.

“StudyLockFeature” - Use to enable a lock on studies that are in use. Default = off, in standalone configuration; = on, in Citrix configuration.

“ImportFeature” - Use to turn on/off import functionality. Default = on.

“HotFolderFeature” - Use to turn on/off real-time look up for files added by suiteDXT. Default = on.

“NetworkCommandTimeoutInSeconds” - Use to set the amount of time the application will wait on an unplugged network connection before it fails the network transfer.

“LicenseServer Address” - Use to configure the TCP/IP address and Port of the license server.

NOTE: If a change to the port is required, you must also edit the NeoSoftLicenseConfig (this file can be found where the suiteDXT application is stored).

“IdleTimeout Seconds”- Use to set the length of time (in seconds) suiteDXT should be idle before automatically closing. The value cannot be less than 180 seconds. suiteDXT will not auto close if it is busy, ie. suiteHEART is open, performing anonymization, or if send or retrieve is in process, etc.

“ActiveDirectoryProvider Name=” - Use to define what is used to provide domain user and group information. Default value = LDAP; WinNT is alternative setting.

“UserAlertsWarningPopup Enabled” - Use to define if a warning popup should be displayed when Permissions or Configuration changes have been made.

suiteHEART (configured in system.properties file)

“DISABLE_MISSING_CHECK” - Use to disable missing file dialog message. Default = false

“DEBUG = true” - Use to turn on/off creation of xml files. Default = false

Setting Up User Permissions

It is recommended that user permissions be configured according to your facility’s policies for users performing analysis. Controlled access to studies can be set by configuring user permissions for either Institutions or DICOM nodes.

NOTE: Multiple instances of suiteDXT can be opened under the same desktop if a different suiteDXT login accounts are used.

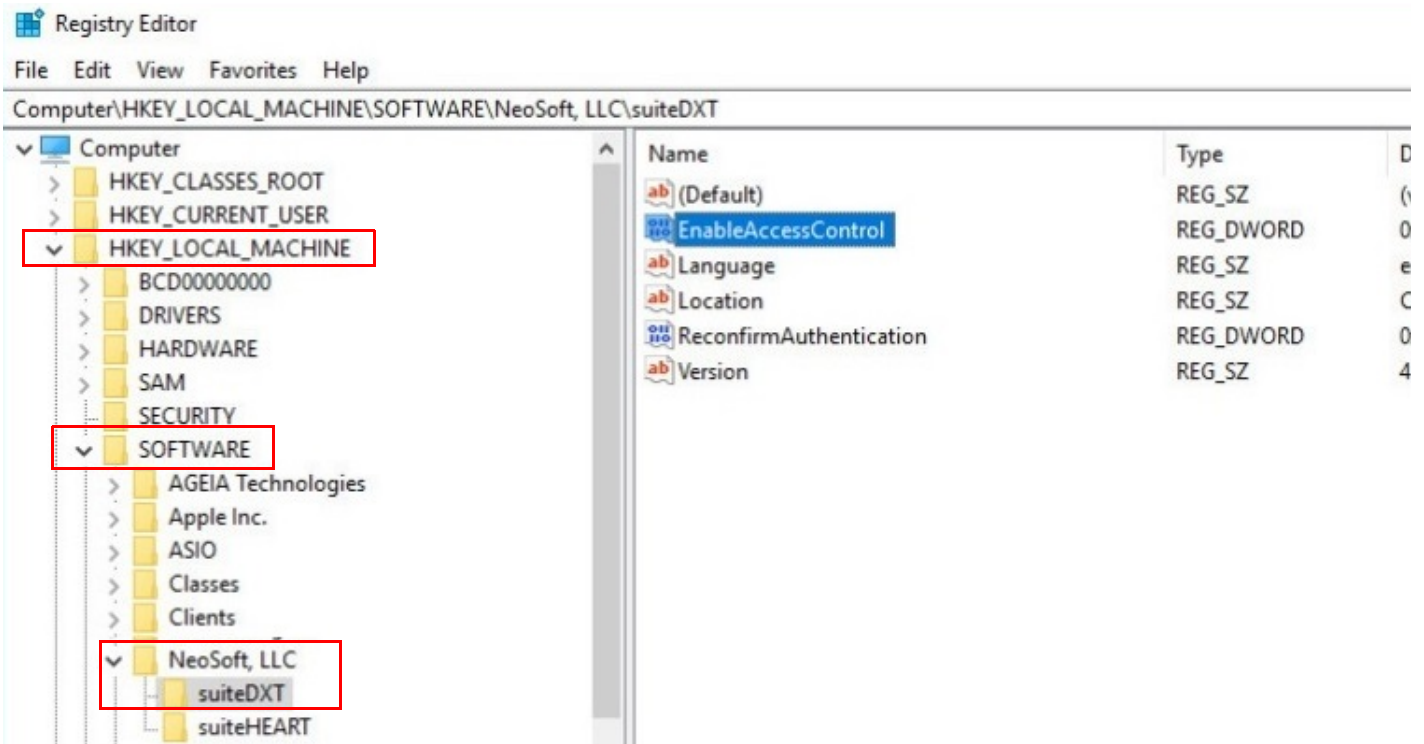


CAUTION: Using Registry Editor incorrectly can cause serious, system-wide problems that may require you to re-install Windows to correct them.

To turn on the user permissions feature access the system registry editor.

1. Open a command prompt window and type **regedit**
2. In the registry window navigate to directory: Computer\HKEY_LOCAL_MACHINE\SOFTWARE\NeoSoft, LLC\suiteDXT

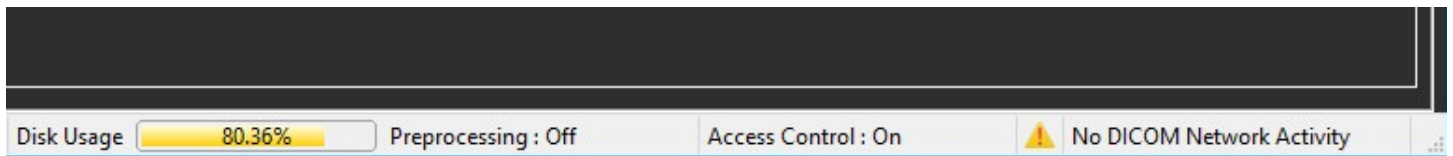
FIGURE 1. Registry Editor Window



3. Double-click on EnableAccessControl. Set Value Data=1
4. For a second layer of permission, double-click ReconfirmAuthentication, Set Value Data=1

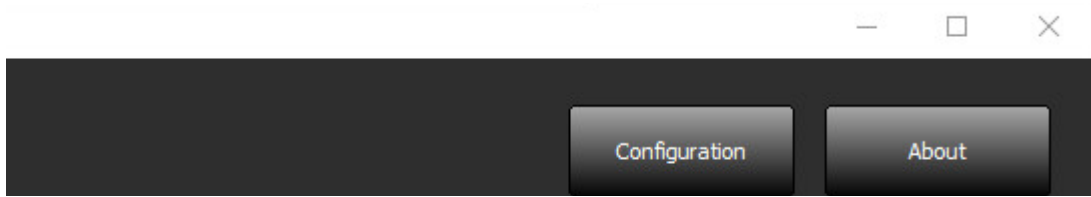
When the user permission feature is turned on the suiteDXT interface indicator for Access Control will show "On".

FIGURE 2. suiteDXT Main Screen



5. Right mouse click on the suiteDXT icon on the desktop and Run as Administrator.
6. Log in with the appropriate "User Name" and "Password".
7. From suiteDXT's Main Screen select Configuration in the upper right.

FIGURE 3. suiteDXT Main Screen Buttons



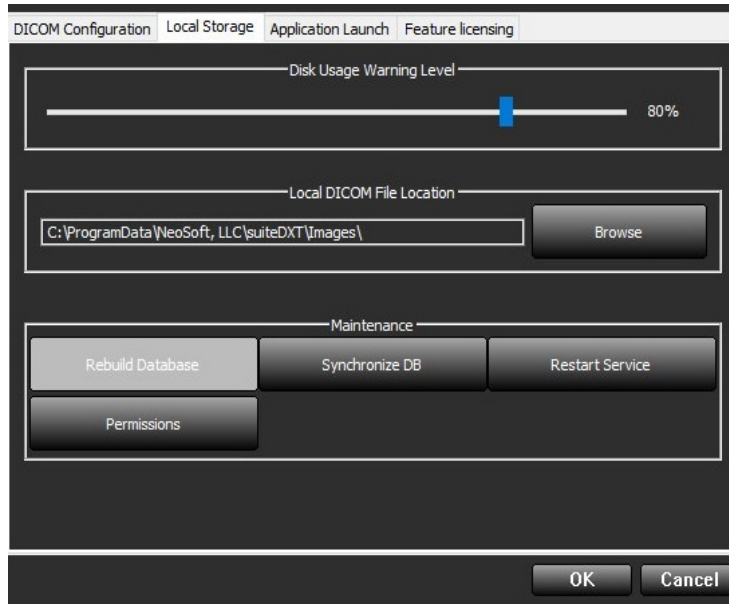
8. Select Local Storage Tab and select Permissions.

NOTE: Permissions are only enabled when logged in as an Administrator on the local hardware. If the ReconfirmAuthentication in the registry has been turned on, log in with the appropriate "User Name" and "Password".

NOTE: When the user permission feature is initially enabled, by default no user will have any permissions defined.

NOTE: The suiteDXT title bar includes a Logged in as domain\user, message. If the logged in as description is followed with (Administrator) then the user will have permissions to assign permissions.

FIGURE 4. Configuration Window



9. In the permissions window, set permissions for users or groups.

10. Use the right arrow buttons to add institution or DICOM node permissions.

11. Use the left arrow buttons to remove institution or DICOM node permissions.

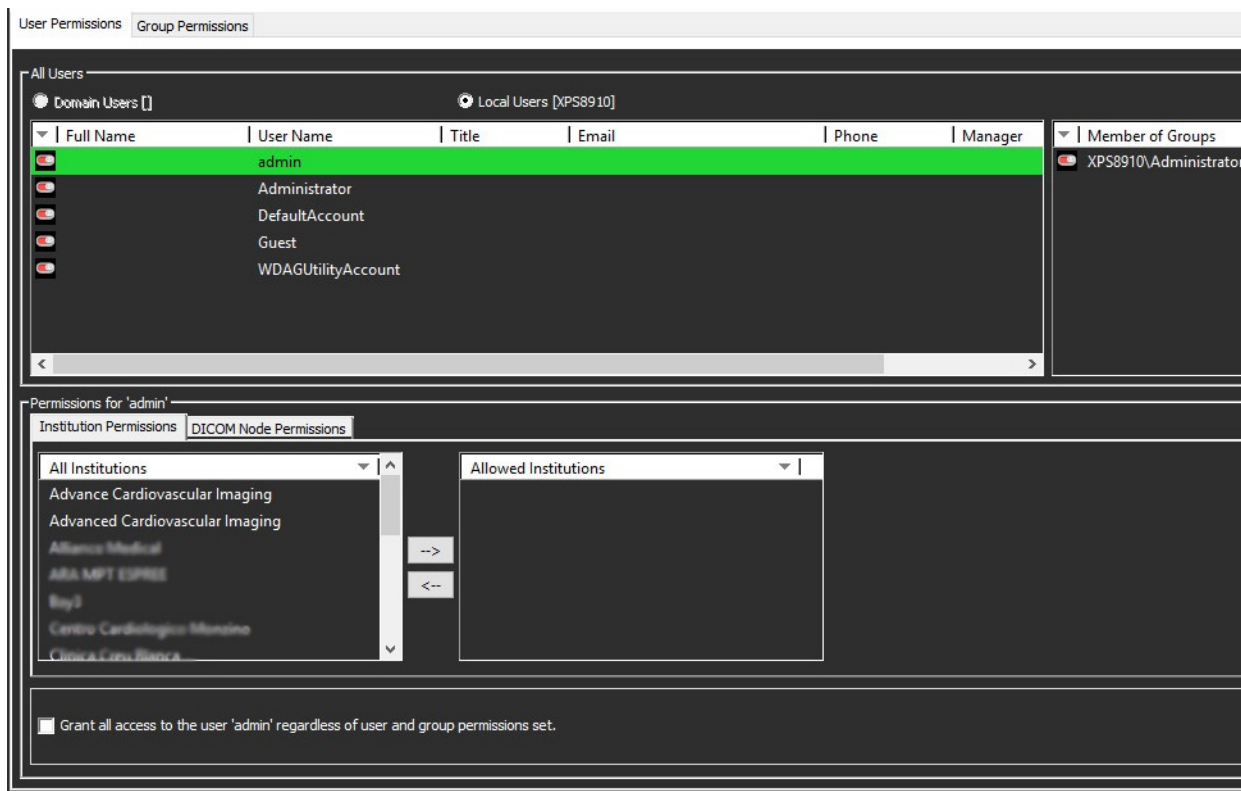
If the study fields satisfies the permission for that user then the user will be able to view those studies.

NOTE: The administrator can always override permissions set to a user/group and grant all permissions by selecting the user or group and clicking the corresponding check box at the bottom of the permissions window.

NOTE: The Institution Permissions list of institutions includes a (No Value) option. When this selection is assigned to a user, that user will be able to see a list of all studies that do not have an institution defined.

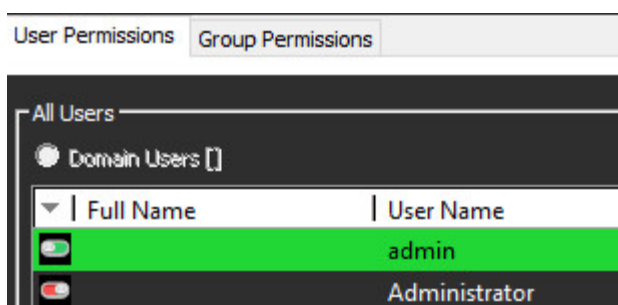
NOTE: The DICOM Node Permissions list of All DICOM Nodes includes a (No Value) option. When this selection is assigned to a user, that user will be able to see a list of all studies that do not have any DICOM Node defined.

FIGURE 5. Permissions Window



When permissions are set the indicators will be green.

FIGURE 6. Indicators



NOTE: When logged in as an administrator, the administrator will have a study list right click option of “Set AE Title”. Set AE title can be used to associate a study with a particular AE Title or by using the Remove AETitle option will remove an associated AE Title.

NOTE: If a user with no defined permissions attempts to log in to suiteDXT they will be presented with a “suiteDXT permissions are not defined. Contact your System Administrator.” message and suiteDXT will close.

NOTE: A logged in user will only be able to Send to, or Query an AE title that they have permissions to see.

NOTE: Studies that are Imported are not by default associated with any AE Title and may have a blank Institution name. In this case an administrator will need to manually assign the study to an AE title.